

# Khaled Khalil

IT Specialist

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## PROFILE

Information Technology graduate with a strong foundation in IT various fields. Adept at troubleshooting, problem-solving, and implementing innovative solutions to enhance workflow efficiency. Seeking an opportunity to leverage my skills and knowledge in a dynamic organization to contribute to technological advancements and operational improvements.

## EDUCATION

**Bachelor in Information Technology** 2019 – 2023  
*Saudi Electronic University*

## PROFESSIONAL EXPERIENCE

**Technical Support - Intern** 07/2023 – 09/2023  
*King Fahad Quran Complex*

- Provided technical support and troubleshooting for end users on hardware, software, and network related issues.
- Provide remote support by using NetSupport manger.
- Installed, configured, tested, maintained, monitored, and troubleshot computer systems and networks.
- Use Active Directory to identify and manage network resources.

## PROJECTS

**CMR (Car Maintenance Reminder)** 09/2022 – 03/2023  
*Graduation Project*

Car Maintenance Reminder is a web application that manages the user's vehicles, reminding him of periodic and important maintenance appointments, and determining the nearest maintenance center. It helps in saving time and money.

### Home Server

Designed and built a home server using Linux(ProxMox), VM and Container, providing network storage(NAS), media streaming. Configured the server for remote access using SSH and implemented security measures to protect data integrity and privacy.

### AWS Cloud Infrastructure

Designed and deployed a scalable and secure cloud infrastructure on AWS to host web applications and databases.

- Configured Amazon EC2 instances for application hosting.
- Set up Amazon RDS for relational database management.
- Designed a Virtual Private Cloud (VPC) with public and private subnets.

## COURSES

**Architecting on AWS Cloud Computing** 10/2023 – 11/2023  
*Tuwaiq Academy* Riyadh

## SKILLS

### Technical:

Networking, EC2, S3, RDS, and VPC, Wordpress, MS Office .

### Soft:

Troubleshooting - Problem Solving -Team Work - Communication - Critical Thinking - Adaptability

## LANGUAGES

**Arabic**  
Native

**English**  
STEP 87